

### Annexure C

Format for Investor Complaints Data to be displayed by Depository Participants on their respective websites

Data for every month ending – 31/10/2023

S N	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	0	0	0	0	0		0
2	SEBI (SCORES)	0	0	0	0	0		0
3	Depositories	0	2	0	2	0		2
4	Other Sources (if any)	0	0	0	0	0		0
5	<b>Grand Total</b>	0	2	0	2	0		2

### Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	April -2023	0	2	2	0
2	May – 2023	0	1	1	0
3	June- 2023	0	2	2	0
4	July- 2023	0	2	2	0
5	August- 2023	0	3	3	0
6	September- 2023	0	6	6	0
7	October- 2023	0	2	2	0
8	November- 2023				
9	December- 2023				
10	January- 2024				
11	February- 2024				
12	March- 2024				
	<b>Grand Total</b>	0	18	18	0

#### Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	0	8	8	0
2	2018-19	0	2	2	0
3	2019-20	0	5	5	0
4	2020-21	0	8	8	0
5	2021-22	0	33	33	0
6	2022-23	0	27	27	0
	<b>Grand Total</b>	0	83	83	0